



QUALCO

Tech
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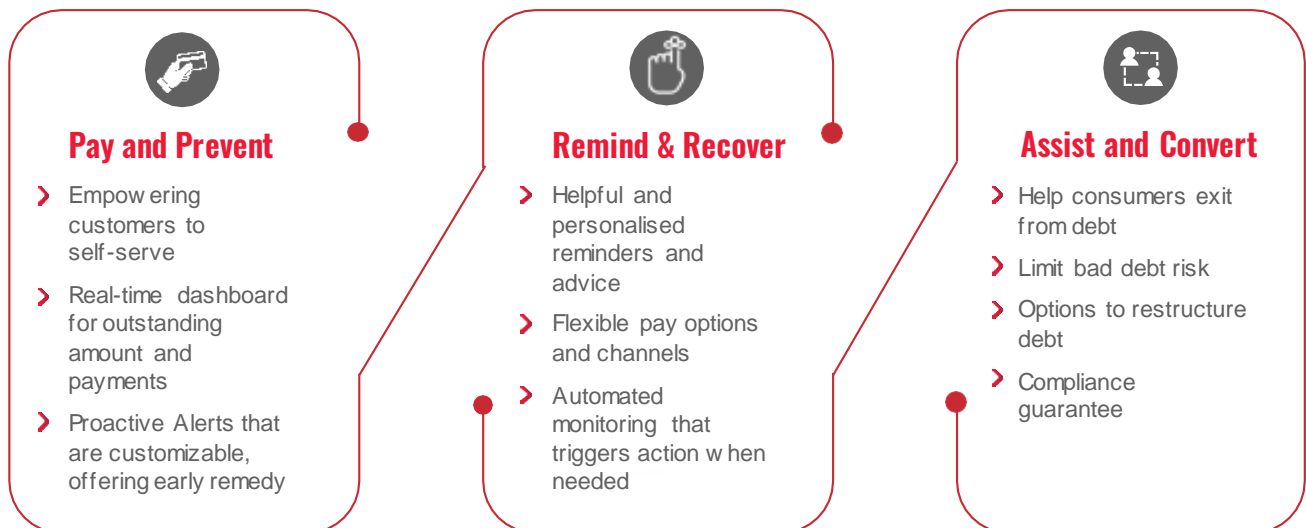
TechM Collections Offering Powered By Qualco for **Financial Services** Sector

Tech Mahindra, together with Qualco, Proactively Optimise Collections process across the Financial Services (FS) customer journey. We utilise the most suitable contact channels and then offer contextual solutions that ensure customer and business sustainability while enhancing the value of collections. Here's our approach to address the collections situation:



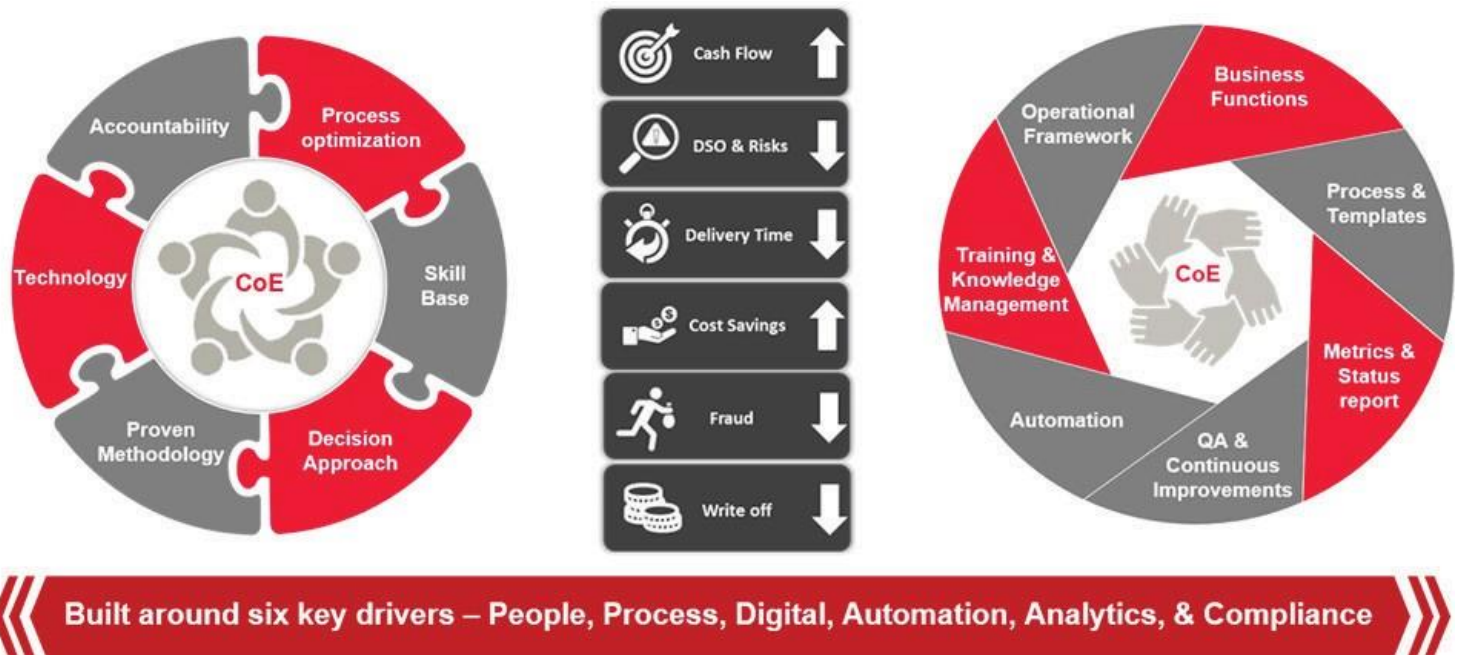
Identifying Customer Behaviour Before and After the Pandemic

Qualco's Data-Driven Decision Engine (D³E) can quickly build explainable and authoritative models, predicting customer behaviour in a COVID impacted world. D³E's advanced modelling capabilities coupled with TechM's sound experience and expertise of soft debt collections approach will enable an effective collections analytics strategy.



TechM's Smart Collections Approach

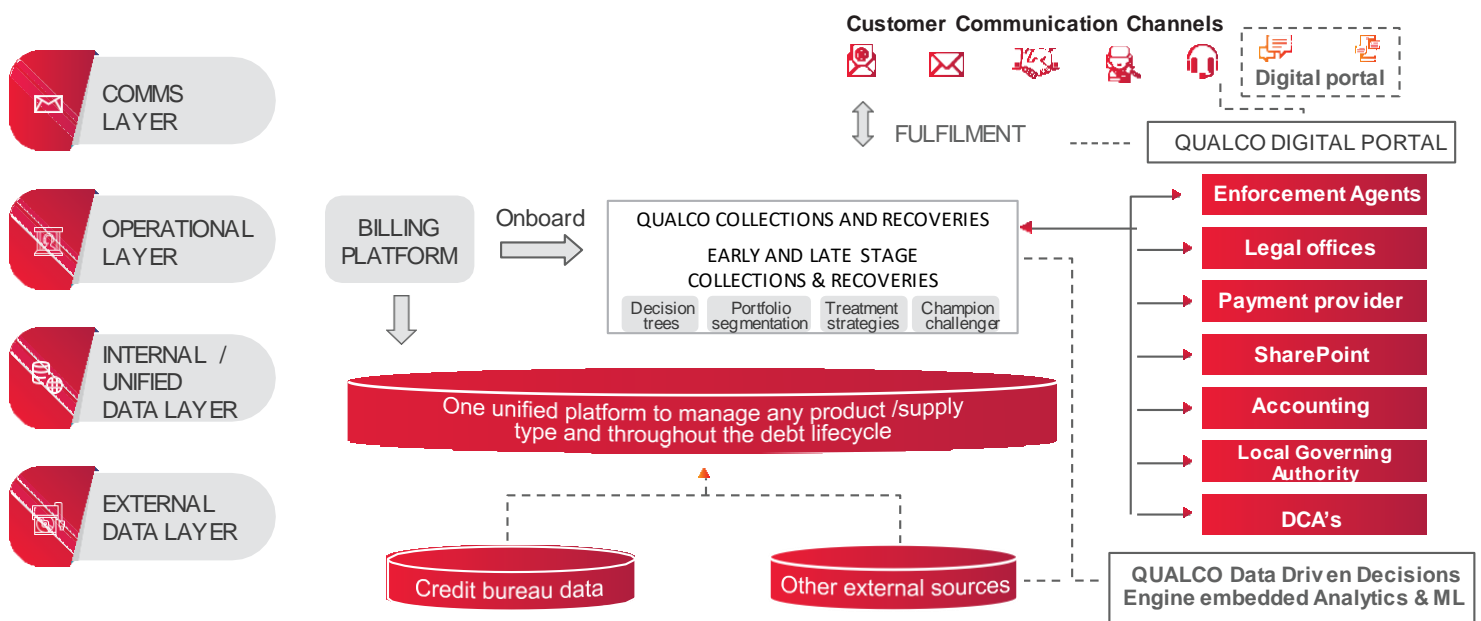
It is a one-stop solution that leverages Automation led Cross industry debt management experience across B2C as well as B2B customer segments.



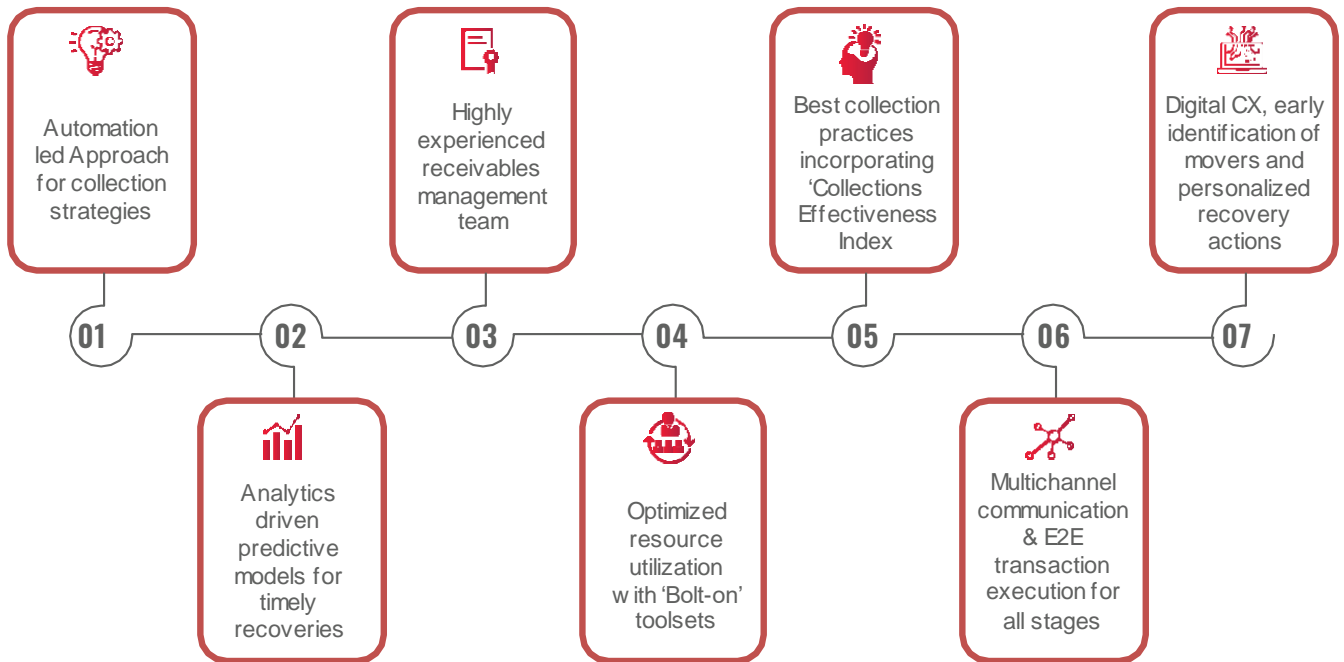
TechM's Renewed Digital Approach Powered by Qualco's Full Technology Ecosystem

QUALCO

Full Technology Ecosystem



Tech Mahindra's Qualco enabled digital solution for Collections offers:



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Tech Mahindra



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