

USE CASE

# Customer Onboarding Automation

Customer onboarding often involves submitting multiple documents for verification, such as identity proofs and Know Your Customer (KYC) forms. Manually verifying these documents can delay the onboarding process. QUALCO Process Automation streamlines customer onboarding by automating document verification and integrating external verification services.

## HOW IT WORKS

### Document Submission

Customers submit their documents online, such as identity proofs and KYC forms, into the system.



### Document Verification

QPA verifies the documents by extracting critical data and cross-referencing with government or external services.



### Approval

The system automatically approves the documents and feeds the extracted data into the relevant onboarding systems once the documents are verified.

## WHAT TO EXPECT

- **Check documents automatically** by integrating with government or external services.
- **Speed up the onboarding process** by verifying documents in real-time.
- **Reduce errors** by automating document verification and data extraction.



## About QUALCO Process Automation

[QUALCO Process Automation](#) offers a comprehensive suite of tools that allows enterprises to efficiently manage their workflows from planning to implementation with intelligent forms, streamlined processes and operations, and seamless integration with existing IT systems. Our platform enables enterprises to transform while boosting process effectiveness via improved user experiences, making it effortlessly easier for them to navigate change successfully.

Take the first step towards automation.

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